

Emergency Trades Nowra



If your emergency is life-threatening or endangering life, you should call 000 immediately and request urgent assistance.

Please call our office on **02 4423 6000** and follow the prompts for Emergency Assistance.

You should check your Residential Tenancy Agreement for any of the landlord's preferred tradespeople, below is a list of our office-approved trades that can assist you in an emergency.

The following are examples of an emergency repair:

- a burst water service or a serious water service leak
- a blocked or broken toilet
- a serious roof leak
- a gas leak
- an electrical fault
- flooding or serious flood damage
- serious storm or fire damage
- a failure or breakdown of the gas, electricity or water supply to the property
- a failure or breakdown of the hot water service
- a failure or breakdown of the stove or oven
- a fault or damage rendering the property unsafe or insecure
- Faulty smoke alarm

Where a tradesperson attends and determines that the fault is not an emergency, or has been caused by the tenant, the cost may be passed onto you.

Electrical

Clack & King Electrical - 0455 554 885

Plumbing & Hot Water

Nowra Emergency Plumbing:

Matthew - 0412 932 289

Kyle - 0434 200 132

Locksmith

Assured Locksmiths - 02 4423 6680

Carpet Cleaning/Water Extraction

Murrays Carpet Cleaning - 0412 420 343

Rapid Dry - 0413 774 722

Air Conditioning

Climax Air Conditioning - 02 4421 3555

Clack & King Electrical - 0455 554 885

Glass Repairs

Local Glassmaster - 0432 074 704

Note: The office master set of keys will not be provided to tenants as a replacement, any lost keys must be replaced at the tenants cost.

Storm Damage

SES (State Emergency Service) - 132 500

Smoke Alarms

(Check the sticker on the smoke alarm for the correct company)

Landlord Compliance - 02 4210 4405

Please Note: Should any of the above contacts not be available, you may organise to use any licensed & insured tradesperson within reason and only in the event of an emergency repair outside of normal hours up to \$1000. You will need to supply a detailed invoice to be reimbursed if the contractor is not willing to supply an account.